

Patient Seeking Insurance Assistance

If you need payment assistance from your insurance company for medical nutrition therapy we are glad to provide the following guidance for you.

- **Call the 800 number on the back of your insurance card.**
- **Share CPT procedure codes of 97802 new patient and 97803 follow-up patient visit.**
- **Share medical diagnosis codes which BN can provide you.**
- **Ask if Banister Nutrition is *in-network* with your plan.**
- **Ask if they have a limit on the number of visits you are allowed for medical nutrition therapy.**
- **Ask if you will have a co-pay per visit.**
- **Ask if the CPT codes of 97802 or 97803 require authorization.**
- **Ask for a reference number at the end of your call, be sure to save this number. If there are any issues processing your claim the reference number will be needed.**